



Date: June 23, 2009

Location: 3013 Hungary Springs Rd, Richmond, VA 23228

Purpose: Central Virginia Local Damage Prevention Meeting

Chairperson: Kim Cranmer, Verizon

Meeting Summary:

Introduction: Kim Cranmer of Verizon introduced himself and welcomed all in attendance. He shared his goals for the Central VA DPC- get together, discuss issues, share information and solve problems at the local level.

Focus: Ashley Mansfield with the SCC shared video of recent accidents as a reminder to be safe and use good judgment when working in the field.

Tracey Lamb, Public Awareness and Training Coordinator, shared a presentation on the One Call Center. The presentation explained how members of Miss Utility map their facilities, choosing polygons, grids, a combination of both or GIS files.

The Call Center Stats were based on 2002-2009. The 2009 stats were projections based on data from Jan-May of 2009. Some stats include

1. Voting members increased 75.2%.
2. Ticket volume increased 8%
3. Transmissions per ticket decreased 10.6%

It was stated that the success of VUPS decreasing the number of members notified per transmissions could be a combination of factors,

1. Improved technology (electronic white-lining)
2. Mapping enhancements (ortho-photography, parcel data)
3. Members mapping with polygons
4. The use of a comprehensive auditing process of WTE users

The upcoming events included WTE training at LaPrade library (June 24), observation of Independence Day (July 3) and the Advisory Committee meeting (July 7) in Richmond.

Closure: Kim thanked everyone for their attendance. With no further questions, he adjourned the meeting. The next meeting date has not been set.



Submitted by
Tracey Lamb

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